

## Regarding the tax-free procedure

Please be aware that we charge a tax-free fee of **1.55%** (rounded down to the nearest yen) of the tax-free item price. (We do not accept product returns from customers after the tax-free procedure is completed)

Please be advised that under the direction of the National Tax Agency, we may refuse to carry out tax-free procedures for frequent, high volume, or high value purchases beyond a certain level in view of fraud prevention.

## Persons eligible for tax-free shopping

Tax-free eligibility	Residency status	Eligible period of tax-free shopping	Required identification (in passport)
Foreign visitors	Temporary Visitor	A period of less than six months from arrival into Japan	Entry permit sticker
	Diplomat/Official	No restrictions on period	
Japanese citizens	Overseas resident for two years or more returning to Japan temporarily	A period of less than six months from arrival into Japan	Entry stamp (*1)
	* Verify using residency certification or copy of supplementary family register		
U.S. military personnel	SOFA member	No restrictions on period	Confirmation of SOFA stamp

\*For more details, please speak to a member of staff at the Tax-Free counter.

(\*1) Tax-free procedures will not be possible for persons who entered Japan via the automated entry gates and do not have an entry stamp in their passport.

### Items eligible for tax-free (illustrations are samples)

#### General items



Shoes and bags

Minimum purchase amount at the store in a single day **5,000yen** (not including tax)



Watches

\*Precious metals such as gold or platinum are not eligible for tax free

#### Consumable items



Foods



Cosmetics

Minimum/maximum purchase amount at the store in a single day **Minimum 5,000yen and maximum 500,000yen** (not including tax)

**NOTE** Different conditions apply to purchases of general items and consumable items. Total amount of purchases should be calculated separately for general items and consumable items. However, if general items are sealed in a special tax-free purchase bag (that cannot be opened until leaving Japan) like consumable items, purchases of general items and consumable items can be calculated together as consumable items. If you wish to use this service, please ask at the Tax-Free counter.

\*Tax-free goods cannot be shipped within Japan after tax-free procedures have been completed.

\*Goods purchased for business purposes are not eligible for tax-free shopping. \*Not applicable to some tenants

## Tax-free procedure

**Step 1** You must visit the Tax-Free counter **in person** on the **actual day** of purchase.

**Step 2** Please have the following four items with you



**1** Items purchased

+



**2** Your passport (with valid entry stamp) or Visit Japan Web (\*2)

+



**3** Receipts (handwritten receipts not acceptable)

+



**4** Card (if paying by credit / debit card or GUEST CARD, etc.)

\* The name on your passport or Visit Japan Web must match the name on your receipts and card used at the time of payment

\* For electronic purchases, bring the smartphone etc. used at the time of payment.

(\*2) Provision of passport information via the support system for procedures for foreign tourists visiting Japan, etc. provided by the Digital Agency

**Step 3** You will receive the amount equivalent to the difference between what you actually paid (including tax) and the tax-deducted price. \*An additional fee will be charged.

**Step 4** Please show your passport to Customs when leaving Japan.

#### Notes

Any tax-free consumable items you purchased will be sealed in a special tax-free purchase bag either at the point of purchase or at the Tax-Free counter. Please do not open the bag before you leave Japan.

- Tax-free items you purchased must be taken out of Japan. If you do not have the items with you when you leave Japan, an amount equivalent to the tax deduction amount will be collected.
- Agricultural, livestock and marine products must undergo an export inspection when leaving the country.
- Laws and regulations in some countries/regions may prohibit the importing of agricultural, livestock and marine products.
- Liquids cannot be taken inside an airplane. If these products have been purchased tax-free, call a customs officer at the check-in counter to follow the required tax-free procedures before placing these items into a suitcase or other piece of baggage and leaving it at the airline company counter.